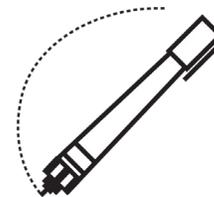


NERO O'REILLY

Designer, developer, and illustrator with 8+ years of multi-industry experience.
tegmire@gmail.com / 570 231 9171 / Seattle, WA



EXPERIENCE

Freelance Illustration, Comics, & Design [itsnero.com], January 2009 - Present

"Small business specializing in the creation of modern art."

Uses illustration, design, and management skills to create large scale arts projects for both contract and personal projects.

Highlights:

- Builds and maintains multiple portfolio, comic, and one page websites for self and clients.
- Additional experience with theme creation (Tumblr, Twitter, LinkedIn etc) and with high-traffic websites.
- Able to pull together design documents, invoices, and thumbnail images for large-scale illustration projects in under 8 hours while juggling multiple other projects.
- Over 2,500+ pages of comics drawn to date.

Web and Graphics Administrator at GCG [choosegcg.com], May 2016 - Present

"Premier provider for class action settlement administrations, restructuring, bankruptcies, mass tort settlement programs, regulatory settlements, and data breach response programs worldwide for over three decades."

Uses design, desktop publishing, and front end website development skills to manage the design and maintenance of hundreds of case websites, handle the formatting and compiling of internal and external web and print documents, and enforce W3 Accessibility/Mobile compliance standards.

Highlights:

- Rebranded internal and external facing websites, proposal sheets, and advertisement materials in accompaniment to entire company rebranding in 2017.
- Built ad campaigns from the ground up, using design and illustration skills in conjunction with stock imagery to create the most efficient ads for class action cases and internal/external company events.
- Conceptualized and illustrated a custom 30+ icon set for use in presentations and materials at industry wide events and client relations.

Consumer Backoffice Agent at Parker Staffing @ Nintendo [parkeronsiteatnintendo.com], May 2015 - May 2016

"Parker Staffing Services has been partners with this legendary gaming company for 20 years, providing them with seasonal and long-term talent to support their vital customer care and quality teams."

Processed and maintained a queue of constant data requisitions while working as a part of a small team to provide accurate and speedy help to Nintendo's consumers. Heavy emphasis on research, accuracy, and being able to think outside the box.

Highlights:

- Frequently took the initiative to bridged the language gap between Japanese and English agents to resolve pressing customer service issues for the team and agents higher up on the command chain.
- Kept the team abreast of the latest bugs, knowledge article updates, and industry news.
- Worked with knowledge team members to revise internal information articles.

SKILLS

Technical:

- HTML5/CSS3/JS/JSON/AJAX
- All Adobe CC 2017 programs [focus: Photoshop, Indesign, Illustrator, Premiere]
- Microsoft Office 2010-2013 [focus: Word, Excel]



Core Competencies:

- W3 Accessibility Trained
- Rapid Prototyping ["5-Day Sprint"]
- Front End Web Dev
- Storyboarding and Sequential Arts
- Graphic and Asset Design

